

SUMMARY OF PRODUCT AND SERVICE INFORMATION	
Issuer name	PT Bank Shinhan Indonesia
Product name	Corporate Internet Banking
Product type	Internet Banking
Product description	Web-based banking transaction services accessed by Corporate Customers via the internet network to manage corporate cash flow.
MAIN FEATURE	
Financial Features	<ol style="list-style-type: none"> <li>Transfer within Shinhan Accounts <ul style="list-style-type: none"> <li>Transfer within Shinhan accounts</li> <li>Transfer to virtual accounts</li> </ul> </li> <li>Automatic Transfer</li> <li>Domestic Transfer <ul style="list-style-type: none"> <li>SKN/RTGS Transfer</li> <li>Online Transfer</li> </ul> </li> <li>Foreign Currency Transfer to Other Banks</li> <li>Payment <ul style="list-style-type: none"> <li>Postpaid bill payment (PLN, mobile phone, internet, tax, other bank credit cards)</li> <li>Purchase of prepaid vouchers (PLN, mobile phone)</li> <li>Top up electronic money (GOPAY, OVO)</li> </ul> </li> <li>Multi Transfer <ul style="list-style-type: none"> <li>Multi Transfer within Shinhan Indonesia Banks</li> <li>Domestic Multi Transfer</li> <li>Multi Remittance</li> </ul> </li> <li>Deposit <ul style="list-style-type: none"> <li>Opening Time Deposits</li> <li>Closing Time Deposits</li> </ul> </li> </ol>
Non- Financial Features	<ol style="list-style-type: none"> <li>Deposits Account Information <ul style="list-style-type: none"> <li>Account List</li> <li>Account Transaction Detail</li> <li>Closed Accounts</li> </ul> </li> <li>Loan Account Information <ul style="list-style-type: none"> <li>Loan Information</li> <li>Loan Transaction Detail</li> <li>Loan Repayment Schedule</li> <li>Loan Limit Inquiry</li> </ul> </li> </ol>

	<ul style="list-style-type: none"> <li>• Loan Interest Details</li> </ul> <ol style="list-style-type: none"> <li>3. Transaction History Inquiry</li> <li>4. Approval Status</li> <li>5. Fee Transaction History</li> <li>6. Automatic Transfer Results</li> <li>7. Transfer SKN/RTGS Details</li> <li>8. Bill Payment Results</li> <li>9. Tax MPN Inquiry</li> <li>10. Inquiry Foreign Currency Transfer</li> <li>11. Multi Transfer Results</li> <li>12. E-Slip Service</li> <li>13. Exchange Rate Information</li> <li>14. Settings <ul style="list-style-type: none"> <li>• General Management</li> <li>• User Management</li> <li>• Account Management</li> <li>• Report Lost and Stolen</li> <li>• Message Box</li> <li>• Language Settings</li> </ul> </li> </ol>
<b>BENEFIT</b>	
<ol style="list-style-type: none"> <li>1. Easily accessible from various electronic devices and web browsers.</li> <li>2. Easy to use with a user-friendly navigation menu.</li> <li>3. Internet Banking services are available 24 hours a day and 7 days a week.</li> <li>4. Equipped with various security features such as user ID and password, security questions, transaction authorization with OTP tokens.</li> <li>5. Provides flexibility for companies to set user authority, approval limits, debit accounts, and transaction limits.</li> </ol>	
<b>RISK</b>	
<ol style="list-style-type: none"> <li>1. Theft of Customer's personal information and/or identity including User ID and Password internet banking for criminal acts such as misuse of identity and account, fraud, theft of money, etc.</li> <li>2. Unable to access internet banking or transact on internet banking due to weak/unstable internet network.</li> <li>3. Risk of damage/loss of token causing customer to be unable to transact on internet banking.</li> <li>4. Error in inputting transaction by Customer (human error) on Internet Banking.</li> </ol>	

**TERMS AND CONDITION**

1. Fill out the service application form at the Branch office
2. Complete the required documents:
  - Identity Card (KTP/SIM/Passport/KIMS/KITAS) from the company representative or party given a power of attorney by the company.
  - Company deed (Articles of Association)
  - Deed of amendment (if any)
  - Decree of the Ministry of Law and Human Rights (Letter of Approval)
  - Power of Attorney for Opening Internet Banking
  - Proof of Account Ownership

**SERVICE FEES AND TIME**

Transaction	Fee	Cut Off Time (COT)
<b>Transfer Within Shinhan</b>	Free	IDR Transfer : 24 Hours (7 days a week) USD Transfer : 09:15 - 14:30 (working days)
<b>SKN</b>	IDR 2.500	14:00 (working days)
<b>RTGS</b>	IDR 20.000	14:00 (working days)
<b>Online Transfer</b>	IDR 5.000	24 Hours (7 days a week)
<b>FX Transfer to Other Banks</b>	Refer to FX Transfer Fee Table Below	09:15 - 14:30 (working days)
<b>Multi Transfer Within Shinhan</b>	Follow Transfer Within Shinhan Fee	Follow Transfer Within Shinhan Cut Off Time
<b>Multi Transfer Domestic</b>	Follow SKN/RTGS Fee	Follow SKN/RTGS Cut Off Time
<b>Multi Remittance</b>	Follow FX Transfer to Other Bank Fee	Follow FX Transfer to Other Bank Cut Off Time
<b>Payment</b>		
- PLN Postpaid	Free	24 Hours (7 days a week)
- Halo Postpaid	Free	24 Hours (7 days a week)
- TelkomPay	Free	24 Hours (7 days a week)
- Credit Card	Follow SKN/RTGS Fee	Follow SKN/RTGS Cut Off Time
- Tax MPN	Free	24 Hours (7 days a week)
- BPJS Kesehatan	Free	24 Hours (7 days a week)
<b>Prepaid</b>		
- PLN Prepaid	Free	24 Hours (7 days a week)
- Telkomsel Prepaid	Free	24 Hours (7 days a week)
- Indosat Prepaid	Free	24 Hours (7 days a week)
- XL Prepaid	Free	24 Hours (7 days a week)
- Tri Prepaid	Free	24 Hours (7 days a week)
- Smartfren Prepaid	Free	24 Hours (7 days a week)
<b>Top Up E-money</b>		
- OVO	IDR 1.500 (Deducted from OVO Cash)	24 Hours (7 days a week)
- Gopay	IDR 2.000	24 Hours (7 days a week)

**FX TRANSFER TO OTHER BANK FEES**

Fee type	Payer		Fees	
	SHA	OUR	From IDR Debit Account	From USD Debit Account
Commission	Paid By Customer	Paid By Customer	Free	0,125% of transfer amount (min. USD 5, max. USD 150)
Cable	Paid By Customer	Paid By Customer	USD 5	
Correspondent Bank Fee	-	Paid By Customer	Refer to Correspondent Bank Fee Table	

SHA : Costs are shared between Sender and Beneficiary. Sender Bank charges are borne by Sender. Correspondent Bank charges are borne by Beneficiary.

OUR : Sender Bank Fees and Correspondent Bank Fees are borne by the Sender.

**CORRESPONDENT BANK FEES TABLE**

Transfer Amount Currency	Beneficiary Bank	Correspondent Bank Fee
USD	Shinhan Bank Korea (BIC : SHBKCRSEXXX)	USD 10
USD	Other beneficiary Bank	USD 25
AUD	Any Bank	AUD 40
EUR	Any Bank	EUR 40
SGD	Any Bank	SGD 70
HKD	Any Bank	HKD 200
KRW	Shinhan Bank Korea (BIC : SHBKCRSEXXX)	USD 10

**SPECIAL DISCOUNTED RATE (For FX Transfer to Other Bank from IDR Debit Account)**

Transfer Amount Currency	Transfer Amount	Rate Discount
USD	USD 1 - 4,999	40%
	USD 5,000 - 9,999	60%
	≥ USD 10,000	80%
AUD, EUR, SGD, HKD, JPY, KRW	Any Transfer Amount	40%

**OTP TOKEN FEE**

Customer Type	Fee type	Fees
Corporate	New Token	IDR 50.000
	Additional Token	IDR 50.000
	Replacement Token	IDR 50.000

*\*Transaction fees may change according to applicable provisions*

**SIMULATION**

Simulation:

- Customer balance Rp. 1.000.000
- There is no free fee promo

Transaction Order	Transaction Activity	Amount (Rp)	Fee (Rp)	Last balance (Rp)
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1	Transfer to another Shinhan account	100.000	Free	900.000
2	Online transfer	100.000	5.000	795.000
3	PLN Postpaid Payment	200.000	Free	595.000

\* The simulation calculation above is an illustration example based on nominal assumptions, transaction types, transaction amounts, fees, and Bank promotional program provisions, so the value can change at any time.

\*\*The Bank's promotional program (promo) related to free transaction fees can change or be terminated in accordance with applicable Bank provisions and with prior notification to the Customer.

### TRANSACTION LIMIT

#### Limit Transfer

Max. Transfer Limit	Corporate	
	Per Transaction (IDR)	Per Day (IDR)
SKN	1.000.000.000	Unlimited
RTGS	1.000.000.000.000	Unlimited
Online	250.000.000	250.000.000
<b>FX Purchase Transaction to IDR without Underlying Document on Internet Banking and SOL:</b>		
USD Transfer to Bank Shinhan Indonesia Account from IDR Account	Max. USD 100.000/ equivalent per month.  T & C: - All purchases of FX to IDR made by Customers on all Bank Shinhan Indonesia channels will cut the limit above. - Customers can transact above the limit at the Teller by attaching the Underlying Document.	
FX Transfer to Other Bank from IDR Account		

*\*Transaction limits may change according to applicable provisions*

### ADDITIONAL INFORMATION

1. In the event of changes in the costs, benefits, risks, and terms and conditions listed in this RIPLAY, the Bank will notify the Customer through the Bank's website ([www.shinhan.co.id](http://www.shinhan.co.id)).
2. Customers can submit questions and/or complaints through the Bank's Call Center at 1500 881 or through the Bank's Branch Office.
3. Customers must read and understand this RIPLAY carefully before using the Personal Internet Banking service.
4. The Bank may reject the Customer's application to open Personal Internet Banking if the Customer does not meet the applicable Bank's terms and conditions.

Bank Shinhan Indonesia is licensed and supervised by the Financial Services Authority.